



- Bills are produced and mailed each month by the 10<sup>th</sup>. **Payment is due on the 25<sup>th</sup> day of the month following the billing date.** The Water District is not responsible for delays in the postal service. If you fail to receive your bill, you may call the office at 336-873-9055 or First Horizon Bank in Seagrove at 336-873-7311. An account is considered paid when the payment has been received by the bank. **Payments must be paid in full each month,** unless a payment plan has been established with the office. **Payments must be made to FIRST HORIZON BANK in SEAGROVE in person, in the drop box, or by mail to: P. O. BOX 179, SEAGROVE, NC 27341 OR Online at <https://seagroveulah/myruralwater.com>.** Payments are NOT collected at our office. Accounts past due are subject to having services disconnected at the end of the 15<sup>th</sup> day past the next billing month. If disconnected, service will not be established outside the normal business operating hours. Draft is available for no charge and account will be drafted on the 25<sup>th</sup> of the month. Contact the office at 336-873-9055 for a form and is available at our website.
- Tampering with the water meter is a criminal offense and charges can be filed. A \$250.00 fee plus costs will be assessed.

#### **AFTER HOURS SERVICE:**

For after hour water leaks you may call 336-465-1042 or 911.

#### **CONTACT INFORMATION:**

Office 336-873-9055